Within each section, the “best” library databases may be ranked followed by others in alphabetical order. Databases are available via the Library's website under Articles & Databases or from our Research Guides (see page 12). Database access is limited to currently-registered Webster students, faculty and staff via ID number and is for educational use only.

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**Additional databases by program, continued**

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**Research support services**

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**ARTICLES for BUSINESS AND MANAGEMENT**

**TIP!** Start here to find articles from academic “journals”, trade publications & magazines on almost any business topic.

**Business Source Complete**

Our largest source of journals, magazines and reports in business, management, economics, finance, accounting, international business, and marketing. Provides full-text from the first issue for about 40 classic periodicals (e.g. *Harvard Business Review*) and company SWOT and industry reports from sources like MarketLine.

**ABI/Inform Complete**

Covers leading business and management journals and trade publications and includes company profiles from Hoovers and the full-text of articles from the *Wall Street Journal*.

**Business Insights: Global**

Use the advanced search link to search across thousands of magazines, trade publications and academic journals.

**Business Economics and Theory Collection**

Provides access to academic journals and magazines indexed in the American Economic Association's *EconLit* bibliography.

**Proquest Accounting, Tax & Banking Collection**

Current news, professional/trade and academic journal articles covering the trends and history influencing important accounting, tax, banking, and financial issues of the day.

*TIP Need journal articles? (aka peer-reviewed/refereed/scholarly/ academic)*

Most Library article databases allow you to limit your search to scholarly, academic journals using the “peer-review” limit to find articles better suited to university-level research.
Newspapers, business magazines & trade/industry publications

**BizJournals**  
10 years of digital/PDF copies of the current issues for all 40+ newspapers published by American City Business Journals. Includes the *St Louis Business Journal* and the current *Book of Lists* for each city/regional newspaper.

**Factiva**  
A broad range of news sources and other content provides US and global perspectives.

**Wall Street Journal**  
Full-text of articles (no financial tables) from 1986 to present via ABI/Inform (Proquest).

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**ARTICLES for COMPUTER SCIENCE & MATHEMATICS**

**ACM Digital Library**  
This Association for Computing Machinery database offers full-text articles on topics including computer-human interaction, databases, modeling & simulations, security, programming languages, and software engineering.

**Scopus**  
A major index for scientific, medical, technical, and social science journals. Features of the database include journal impact factors and the ability to analyze citations.

**Computer Database**  
Business and technical publications provide computer-related product introductions, news and reviews of hardware, software, electronics, engineering, telecommunications, and the application of technology.

**Academic Search Complete**  
A comprehensive, scholarly, multidisciplinary, full-text database covering thousands of publications including magazines and journals, monographs, reports, conference proceedings, etc.

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**ARTICLES from MULTIDISCIPLINARY & RELATED AREAS**

**Academic Search Complete**  
A comprehensive, scholarly, multidisciplinary full-text database that includes journal and magazine articles on the implications of current events, legal and public policy issues for business.

**Nexis Uni** (previously Lexis-Nexis Academic)  
The library’s best source of legal information including law reviews and state, federal and international statutes and regulations. Also includes many full-text newspapers from across the country and the world, company information sources or search a specific publication (e.g. *Standard Directory of Advertisers*, *Hoover’s Company Records*, SEC EDGAR Filings, *St. Louis Post-Dispatch* (Missouri), *BMI Country Risk Report* and hundreds more.)

**PsycInfo 1887-Current** (includes indexing and full-text from the PsycArticles and PsycBooks databases)  
This American Psychological Association database provides indexing of the scholarly literature of human behavior within organizational and industrial psychology, e.g. motivation, consumer behavior, decision making, leadership, management, etc.

**Scopus**  
A major index for scientific, medical, technical, and social science journals - over 16,000 of which are peer-reviewed. Scopus also indexes websites and patents. Features of the database include journal impact factors and the ability to analyze citations. Provides full search capabilities and links to full-text for ScienceDirect Social & Behavioral Sciences Collection (College edition), which covers 350 Elsevier periodicals that cover business, management, accounting, decision sciences, economics, finance and social sciences.

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****** TIPs for finding the full-text of articles ******

♦ If the text is not linked directly from the citation, click on the Article Linker (or 360Link) icon to link from a citation in one database to the full-text of the article, if available, in another.
♦ Have the title of a periodical? For a searchable list of 70,000 periodical titles covered in full-text in library databases and those in print at the library, see our Journals & Magazines search on the homepage and under Articles & Databases.
♦ If full-text is not available online, use ILLiad Interlibrary Loan/Document Delivery – See Library Services, page 13.
**Library catalog**

The online catalog offers keyword, title, author, subject, etc. searching of over 300,000 books, eBooks, music CDs, and DVDs & streaming videos that are owned by the library or in database collections.

- **Electronic Books**: The library offers new and classic e-books and chapters covering a variety of subjects. Records and hot links for all eBooks appear in the library catalog or use the eBooks search on the library homepage.

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- **DVDs and Video**: Over 30,000 educational VHS, DVD, and streaming videos from such databases as Films on Demand and the Sage business videos collection. Use the library catalog or the Videos search box on the library homepage to search the videos by title, keyword, genre, etc.

**Business video collections**

**SAGE Video: Business and Management Collection**

Offers streaming video of in-depth interviews with experts from across the globe on topics such as innovation management, corporate social responsibility, social media marketing, insights from marketing practitioners. Records for these videos are included in the library catalog.

**Business Source Complete** includes over 50 videos (and their transcripts) from the Harvard Faculty Seminar Series. To see all videos, search Harvard FSS. The **Entrepreneurial Studies Source** database also provides access to over 600 streaming videos from Harvard FSS, Vator and other video providers. Note: These videos are not included in the library catalog.
Business article databases like Business Source Complete and ABI/Inform, are the first place to look for information about a topic. Other databases may provide additional access to articles from other, related disciplines or to other business data sources. On the following pages databases are listed by program or content format, e.g. business valuation data sources.

## ADDITIONAL DATABASES BY PROGRAM & FORMAT

**BUSINESS & ORGANIZATIONAL SECURITY MANAGEMENT**

**Academic Search Complete**  
A comprehensive, scholarly, multidisciplinary full-text database that includes journal and magazine articles on the implications of current events, legal and public policy issues for business.

**Criminal Justice Collection**  
Provides access to academic journals and magazines on subjects including law, law enforcement, security, and terrorism.

**Military & Government Collection** (an Ebscohost database)  
Current periodicals and government documents covering all branches of the military and the government.

**Military and Intelligence Database Collection** (a Gale database)  
Scholarly journals, magazines, and reports covering all aspects of military and governmental policies, the structure of the armed forces, and more.

**War and Terrorism Collection** (a Gale database)  
Provides access to academic journals and magazines of interest to analysts, risk management professionals, and students of military science, history, and social science. The database offers balanced coverage of both historic and contemporary topics in the fields of war and terrorism.

## BUSINESS VALUATION and SALES DATA

**BizMiner**  
Industry Financial Analysis: For small to medium-sized businesses, provides aggregated industry and geographic data for over 5,000 lines of business, including 3 and 5-year industry financial profiles and ratios, balance sheet and profit & loss statements. The Industry Market Analysis allows one to find aggregated market research for small firms by U.S.-wide, state, metro, or county.

**Business Valuation Resources (BVR)**  
**NOTE:** eResources login pop-up provides second My BVR login information.

**BVR Deal & Market Data** – Transaction data

- **BIZCOMPS: Business Sale Statistics** Reports transactions of small, private, "main street" businesses.
- **DealStats** includes data formerly in Pratt's Stats (sales of large privately and closely held companies) and Public Stats (sales transactions of large public company sales)
- **Factset Mergerstat/BVR Control Premium Study** Quantifies the minority discount and control premium data used in valuation and appraisals of public companies.

**BVR Research Pro** -- Searchable database of business valuation research papers, articles, industry surveys, etc.

- **BV Law**: Full-text of federal and state court decisions and IRS materials on valuation.
- **Business Valuation Update**: Concise, authoritative, access to the business valuation literature.
- **Digital Library**: of books, reports, videos and transcripts and more from BVR
- **Economic Outlook Update**: Quarterly updates on the U.S. economy, includes inflation & interest rates, unemployment, consumer spending, the stock and bond markets, construction, manufacturing, etc.

**DoneDeals Online**  
Mergers and acquisitions details for private and public mid-market companies with purchase prices between $1million and $1billion.
CASE STUDIES
For information on finding and using commercial and “free from your library” case studies, see the Business Cast Studies research guide at http://libguides.webster.edu/businesscasestudies

SAGE Business Cases
This database includes proprietary and commissioned business cases from Sage is intended to elicit discussion and inspire researchers to develop their own best practices and prepare for professional success. Formats range from short vignettes to narrative long forms and are searchable by academic level (basic, intermediate and complex).

Faculty may access teaching notes by 1) creating a Sage profile and 2) then requesting access from the library. For all other users, the teaching notes are locked.

Business Insights: Global
Select Case Studies from the tabbed menu to access case studies from the Gale CaseBase collection and other sources. Cases examine contemporary, real-life business situations to help develop decision-making and problem-solving expertise.

COMPANY DIRECTORIES

Business Insights: Global
A company or ticker symbol search links from the detailed company profile to SWOT, market share and rankings, and financial and investment reports, company histories and industry essays from Gale’s core business collection. Company profiles also link to articles from academic journals, trade publication and magazines by subjects/functions, e.g. legal issues, management, operations & technology, sales & marketing, strategy & planning, etc.

Factiva -- Companies/Markets tab
Search by company name or ticker to find news, peer comparisons, financials, etc, for US and international firms.

Business Source Complete -- Company Info search
Find a directory listing with financials, subsidiaries, products, executives, industry and related periodical articles, SWOT analyses, industry and market research reports.

Hoover’s Company Records (via ABI/Inform Proquest) Company profiles, financials, and competitor lists.

Nexis Uni (previously Lexis-Nexis Academic)
Select Company Info from the Guided Search to show results from Company Profiles (e.g. Hoover’s Company Records, Standard Directory of Advertisers, and more), Analyst Reports, Mergers & Acquisitions, or SEC EDGAR Filings.

ReferenceUSA U.S. Businesses
Covers over 15 million verified (plus 37 million unverified) businesses including home-based and sole proprietorships. Allows one to search by company name, executive name and title, industry codes or keywords, geographic location (from zip code to state).

Sorkins Online
Local business directories for St Louis, Chicago and Kansas City. Available only from on-campus computers at Webster extended campus sites in Missouri, Illinois and Kansas.
**CYBERSECURITY**

**Scopus** A major index for scientific, medical, technical, and social science journals. Features of the database include journal impact factors and the ability to analyze citations.

**ACM Digital Library** This Association for Computing Machinery database offers full-text articles on topics including computer-human interaction, databases, modeling & simulations, security, programming languages, and software engineering.

**Computer Database**
Business and technical publications provide computer-related product introductions, news and reviews of hardware, software, electronics, engineering, telecommunications, and the application of technology.

**Military & Government Collection** (an Ebscohost database)
Current periodicals and government documents covering all branches of the military and the government.

**Military and Intelligence Database Collection** (a Gale database)
Scholarly journals, magazines, and reports covering all aspects of military and governmental policies, the structure of the armed forces, and more.

**War and Terrorism Collection** (a Gale database)
Provides access to academic journals and magazines of interest to analysts, risk management professionals, and students of military science, history, and social science. The database offers balanced coverage of both historic and contemporary topics in the fields of war and terrorism.

❖ **Freely accessible websites** (One need not be a Webster University user to access)

**CiteSeerx** is a scientific literature digital library and search engine that has focused mainly on computer and information science literature. This engine lists the most frequently cited authors and documents in computer and information science literature, as well as impact ratings.

**Computing Research Repository (CoRR)** Researchers can search, browse and download computer science papers through this online repository through the partnership of ACM, ArXiv e-print archive, and NCSTRL (Networked Computer Science Technical Reference Library).

**Science of Security (SoS)** This initiative promotes foundational cybersecurity science that is needed to mature the cybersecurity discipline and to underpin advances in cyber defense. Search for papers, events, and other items of interest.

**ENTREPRENEURSHIP & SMALL BUSINESS**

**Entrepreneurial Studies Source** Indexing for 125 key periodicals and 135 reference books. Click Company Profiles from the search bar at top of database page for company reports and SWOT analysis. 600 videos and transcripts are searchable using the More pull-down. (For more search tips, see page 3 of this guide under “Additional Business Video Content”)

**Proquest Entrepreneurship** Designed to provide entrepreneurs with resources to develop and research their ideas while providing valuable insight to help grow their product or service. This collection includes video clips, business plans, market research, blog entries and company profiles from Hoovers.

**Small Business Collection**
Provides access to academic journals and magazines for both business school students and entrepreneurs and offers insights, tips, strategies and success stories.

❖ **For small firm financials and marketing** see also:
  - **BizMiner** under the Financials, Industry and Marketing categories
  - **ReferenceUSA** under Company Directories and the Marketing categories.
Large to mid-sized companies

**Morningstar Investment Research Center**
Focuses on U.S.-traded stocks and mutual funds and includes analyst reports and stock and fund screeners.

**Factiva**
Use the **Companies/Markets** tab to find peer-comparisons, financials (including geographic and business segment breakdowns) for international companies.

**Business Insights: Global**
A company or ticker symbol search links from the detailed company profile to SWOT, market share and rankings, and **financial and investment reports**, company histories and industry essays from Gale's core business collection.

**Nexis Uni** (previously Lexis-Nexis Academic)
Select **Company Info** from the Guided Search to show results from Company Profiles (e.g. *Hoover's Company Records*, *Standard Directory of Advertisers*, and more), Analyst Reports, Mergers & Acquisitions, or SEC EDGAR Filings.

**RMA eStatement Studies** (formerly from Robert Morris Associates)
Composite financial data and industry ratios from over 190,000 anonymous financial statements within 600 industries.

**Standard & Poor's NetAdvantage / My Capital IQ**
Provides an integrated search platform to Standard & Poor's business content for companies, research, markets (industry and geographic reports) and screening and charting capabilities.

**Value Line Investment Survey** (Standard ed.)
Industry overview, past performance, and future projections for **large cap** stocks and industries.

**TWST: The Wall Street Transcript** (available via Business Source Complete database)
TWST provides a unique perspective through interviews with corporate CEOs, analysts, money managers, etc.

Small to mid-sized companies

**BizMiner**
Provides aggregated industry and geographic data for small to medium-sized businesses in over 5,000 NAICS/lines of business, including 3 and 5-year industry financial profiles and ratios, balance sheet and profit & loss statements.

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**Health Administration**

**Academic Search Complete**
A comprehensive, scholarly article database covering thousands of publications including magazines and journals. Use to search for current events, public policy and law reviews for medicine and health care topics.

**American Hospital Directory**
Searchable directory for more than 6,000 hospitals nationwide.

**CINAHL with Full-Text**
Cumulative Index to Nursing and Allied Health Literature. Articles from nursing, allied & ancillary health services, biomedical and consumer health periodicals.

**Medline**
A mega-database covering the biomedical literature, including trade publications and journals formerly covered by the *Hospital & Health Administration Index*. To limit to this collection: From the advanced search form (below the search boxes) limit your results to the journal & citation subset: Health Administration.
ABI/Inform Complete  Covers leading business and management journals and trade publications. The Classification Codes search limit helps to organize documents into broad topical areas. For example, the management function of human resource management is coded 6000. To apply it to your search: From the “Look up Classification codes” menu, click the + to expand the menu and select from the list of specific HRM functions (e.g. 6200 is Training & Development).

ERIC (Educational Resource Information Center)  Extensive coverage of periodical articles and educational documents concerning learning and teaching styles, pedagogy, and training issues.

PsycInfo 1887-Current  (includes indexing and full-text from the PsycArticles and PsycBooks databases)
This American Psychological Association database provides indexing of the scholarly literature of human behavior within organizational/industrial psychology, e.g. motivation, consumer behavior, decision making, leadership, management, etc.

Industry reports

IBISWorld Industry Market Research  Contains industry reports with key statistics, analysis, 5-year projections, and geographic trends for over 700 U.S. industries. IBISWorld: U.S. Specialized Reports cover thousands of smaller, niche industries and Business Environment Reports link from an IBIS industry report to important economic topics (commodity prices, consumer attitudes, government policies, etc.) that affect that industry.

Business Insights: Global  Select the Industries tab from the database home page to find industry reports and essays and market share reports.

Business Source Complete  Our largest source of journals, magazines and reports in business and management. Provides company SWOT and industry reports from sources like MarketLine.

Factiva  From the Companies/Market tab, select Industry to find a comprehensive, one-page summary of the most relevant data about that industry including targeted news, peer comparisons, industry averages and ratios, trade associations and more.

Standard & Poor’s NetAdvantage  Contains the online version of Standard & Poor’s Industry Surveys, an excellent source for economic and business information on over 50 major U.S. industries.

Industry financial ratios / averages

RMA eStatement Studies  Formerly from Robert Morris Associates, RMA contains composite financial data/industry ratios from over 190,000 anonymous financial statements of mid- to large- size businesses operating in 600 industries.

BizMiner  For small to medium-sized businesses, provides aggregated industry and geographic data for over 5,000 lines of business, including 3 and 5-year industry financial profiles and ratios, balance sheet and profit & loss statements.

TIP! Need a North American Industry Classification System (NAICS) code to track a product, service or industry? Visit the NAICS website at http://www.census.gov/epcd/www/naics.html or many databases have an industry keyword lookup.
**ACM Digital Library**  This Association for Computing Machinery database offers full-text articles on topics including computer-human interaction, databases, modeling & simulations, security, programming languages, and software engineering.

**Scopus**  A major index for scientific, medical, technical, and social science journals. Features of the database include journal impact factors and the ability to analyze citations.

**Computer Database**  
Business and technical publications provide computer-related product introductions, news and reviews of hardware, software, electronics, engineering, telecommunications, and the application of technology.

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**LEGAL Resources / BUSINESS LAW**

**Nexis Uni** (previously Lexis-Nexis Academic)  Select **Cases** or **Law Reviews** from the Guided Search.

**FDsys: Federal Digital System**  GPO’s Federal Digital System (FDsys) provides free online access to official publications from all three branches of the Federal Government. Searchable documents include the Code of Federal Regulations (CFR), the Federal Register, United States Code, The Congressional Record and congressional bills, documents, hearings, reports.

**LegalTrac**  Indexing and selective full-text for all major law reviews, law journals, specialty law and bar association journals and legal newspapers. The database offers coverage of federal and state cases, laws and regulations, legal practice and taxation, as well as British Commonwealth, European Union, and international law.

**Missouri CLE Book** - Missouri Bar Continuing Legal Education deskbooks. Missouri practice guides merge relevant statutes with interpretation and case law to cover topics such as bankruptcy, business, corporate and commercial law; IP; employment and worker’s comp; taxation, etc.

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**MARKET RESEARCH AND INTERNATIONAL BUSINESS**

❖ **Market (syndicated) research data**

**MRI+ / MRI Plus: Mediamark Research & Intelligence University Reporter**  Requires second, personal login. Based on MRI's *Survey of the American Consumer*, the *University Reporter* provides access to adult consumers’ media choices, product usage, demographics, lifestyle and attitudes. Covers nearly 6,000 product and service brands across 550 categories and media usage including periodicals, Internet, TV, radio and out-of-home.

**ReferenceUSA: U.S. Consumers/Lifestyles module**  
Covers market research on over 200 million consumers allowing one to search by geographic location (from zip code to state), housing, lifestyles, and consumer snapshot data. Also provides the US Businesses module – see Company Directories section.

**Bizminer**  
Find and compare market research for small firms in 5,000 NAICS codes/lines of business in over 300 market areas at the US, state or metro level. Industry Financial Analysis provides financial ratios, balance sheet and detailed profit & loss statements for the industry. **Industry Market Analysis** provides three years of industry market research trends on industry volume, average sales and rank and narrative competitor analysis of industry operating and vitality (entrepreneurship and cessation rates) conditions.
International business reports and articles

**Business Source Complete**
Our largest business article database indexes over 25,000 business magazines, trade publications, journals and includes company, country and industry reports from Datamonitor/MarketLine. From your search results, use the “Refine Results” (left menu) to **limit by Source Type**, e.g. trade publications, industry profiles, market research reports, and country reports.

**EIU ViewsWire**
Produced by the Economist Intelligence Unit, this newsletter provides expert analysis of the political, economic, business, financial, and regulatory conditions for countries worldwide. From database page, click “Browse by subject” to browse by location (country) to view limited Country Data and Country Finance & Forecast Reports via the Proquest database.

**Factiva**
Search news wires and magazines across companies, industries and regions.

**ProQuest Asian Business and Reference**
This database focuses on business and financial news articles from the eastern hemisphere. It covers Asian business and financial information from key international publications.

**PROCUREMENT / ACQUISITIONS AND GOVERNMENT CONTRACTING**

**IBISWorld Industry Market Research**
The main page of each report links to reports for the demand and supply industries. Each industry report supplies key statistics and analysis, 5-year projections, and geographic trends for over 700 U.S. industries. The IBISWorld: U.S. Specialized Reports cover thousands of smaller, niche industries and Business Environment Reports link from an IBIS industry report to important economic topics (commodity prices, consumer attitudes, government policies, etc.) that affect that industry.

**Military & Government Collection** (an Ebscohost database)
Current periodicals and government documents covering all branches of the military and the government.

**Military and Intelligence Database Collection** (a Gale database)
Scholarly journals, magazines, and reports covering all aspects of military and governmental policies, the structure of the armed forces, and more.

**Scopus**
This indexing database covers a wide range of technical journals. For more efficient searching for non-technical topics, limit to the Social Science (which includes business) & Humanities subject area.

**Freely accessible websites** (One need not be a Webster University user to access)

**FAR: Federal Acquisition Regulation**
The United States Department of Defense (DoD), the General Services Administration (GSA), and the National Aeronautics and Space Administration (NASA) jointly issue the Federal Acquisition Regulation (FAR) for use by executive agencies in acquiring goods and services.

**FDsys: Federal Digital System**
GPO’s Federal Digital System (FDsys) provides free online access to official publications from all three branches of the Federal Government. Searchable documents include the Code of Federal Regulations (CFR), the Federal Register, United States Code, The Congressional Record and congressional bills, documents, hearings, reports.
**DATA COLLECTIONS AND BUSINESS DATA SETS**

**Data-Planet Statistical Datasets**
This resource provides easy access to an extensive repository of standardized and structured statistical data. Among the data sources are the Bombay Stock Exchange, the US Census Bureau, the China Data Center, the International Monetary Fund which includes the International Financial Statistics data module, the Office of Personnel Management, Standard & Poor’s (S&P), the World Bank and Zillow Real Estate Metrics.

**Financial Data Sets**

TIP! The following data set requires software to manipulate the data. The software and data set is currently loaded/accessible at the main campus only. Contact the Business & Management Liaison Librarian for additional information about access.

**CompuStat (North America) Research Insight** from Standard & Poor’s
Contains 20 years of annual financial data for over 10,000 active U.S. and Canadian companies and data for over 7000 inactive companies. Access pre-defined reports and company performance charts; build custom reports; or screen to build lists of companies which meet certain criteria. Data updated quarterly.

- With Webster University’s deployment of the VDI system this software and dataset will become accessible in labs at the home and extended campuses in AY2018/2019.

**TECHNOLOGY TRAINING AND TEST /CAREER PREPARATION**

**Technology Training**

**lynda.com** -- Access via your Webster University Connections account
Offers students, faculty and staff instructional videos on a broad range of subjects, including business skills, photography, design, music and video, home computing, animation, and web design and development and taught by recognized industry experts.

**Test Preparation**

**Learning Express**
A collection of practice tests and tutorials to prepare for academic tests including college (e.g. CLEP) and graduate school entrance exams (GMAT, GRE, LSAT, MAT) and career and licensing exams (Civil Service, military) and skill development tutorials for math, reading and writing, resumes and interviewing.

**Mometrix**
This small collection of academic practice tests includes the CPA Exam Secrets.

**Vocations and Careers Collection**
Provides access to journals and magazines that aid users in researching a vocation, finding an appropriate institution of learning, job searching, and maintaining a career. The database offers current and applicable content from general career guides to highly specialized industry journals.
**RESEARCH GUIDES AND TUTORIALS / WEBINARS**
Webster University Library Home = [http://library.webster.edu/](http://library.webster.edu/)

Research Guides -- [http://libguides.webster.edu/](http://libguides.webster.edu/)
Curated lists of databases, search tips and training for each academic department.

- **Business & Management @ Webster University Library**
  From this main guide you may also link to program guides on business administration, security management, procurement, etc.

- **Mathematics & Computer Science @ Webster University Library**

Library Training, Tutorials & Online Presentations/Webinars -- [http://library.webster.edu/training/](http://library.webster.edu/training/)

- **Training videos** on these topics and many more:
  - Overview of Library Resources
  - Business & Management Beginning Research
  - APA Citation Demystified
  - Where do I Start?: Selecting a Topic and Beginning Your Research
  - Your Scholarly Literature Review

- **Tutorial Web pages** on getting started with research and finding books, eBooks, and the full-text of articles.

- **Webinars** -- [http://library.webster.edu/webinars/](http://library.webster.edu/webinars/)
  Online presentations are offered live each term and are recorded for future viewing. Even if you can’t attend the webinar at the time offered, register and we’ll send you a link to the recording!

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**NEED HELP? ASK A LIBRARIAN!**
Webster University Library Staff is happy to help you select and search library databases and connect you to library services. *Your success is our mission!*

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**FOR HELP GETTING STARTED AND BRIEF(ER) QUESTIONS**

- **Research Services Desk**
  - Toll free: 800-985-4279 (800-WU-LIBRY)
  - 314-968-6950

- **Contact a Librarian** on the library homepage.
  - Chat 24/7, search FAQs, post e-mail questions at [http://libanswers.webster.edu/](http://libanswers.webster.edu/)

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**FOR IN-DEPTH HELP**
Schedule (in advance) a phone or in-person research consultation with your subject/liaison librarian.

- **Mary Anne Erwin, MALS**
  - Business & Management
  - maerwin@webster.edu
  - 314-246-7841

- **Heidi Vix, MLS**
  - Mathematics, Computer Science & Cybersecurity
  - heidivix29@webster.edu
  - 314-246-6951
**Additional LIBRARY SERVICES available online**

*Home = [http://library.webster.edu/](http://library.webster.edu/)*

**Article Linker** - Integrated into most databases, this online software will link from an article citation in one database to the full-text of the article in another database or let you know if the periodical is in the library.


How to find case study articles in library databases and cases in books via the library catalog, library case study databases, links to commercial publishers (like Harvard Business School) that sell cases and some websites that offer “free” cases.

**Citation Guides** - helpful links for research paper bibliographies using APA, MLA, Chicago/Turabian, etc.

- Path: Home → Help & Guides → Citation Guides

**DVD/Video reservations for faculty teaching in the U.S.** To show in your classroom, reserve at least 2 weeks in advance

- Path: Home → Find Resources → Videos (Video search express) → Faculty Video Reservations → DVD/Video Reservations form

**eReserves:** Faculty may share documents with students on their secure WorldClassroom/Canvas page. Faculty may use the link below for help with posting your files from library staff.

- Path: Home → Find Resources → eReserves

**ILLiad / Interlibrary Loan/Document Delivery account** Set up your personal account and use it to request copies of articles and book chapters if full-text is not available online.

- Path: Home → Services → Request Articles & Books
- Or you may access your account from Article Linker (see above).
- Extended campus patrons may request copies of print items owned by the library. Allow 2 business days.
- All patrons may request items not owned by the library. Allow 5-7 days.
- Scanned items are posted to your account as PDFs. You receive an e-mail when your request is filled.
- Login to your ILLiad account to check the status of your requests and read/print/save them once filled.
- Articles remain in your ILLiad account for about 30 days; Save them to your cloud or local storage.

**Journals & Magazines List:** Searchable title list of over 75,000 periodicals available online or in print in the library.

- Path: Home → Find Resources → Journals & Magazines List

**Logging in / Authentication to library eResources:** Requires currently registered students, faculty and staff to enter Webster University ID number in each new browser session.

**MOBIUS** – Catalog for Missouri academic library consortium of over 20 million books and other items. Request books and printed materials and some media items using the integrated request feature. Delivery is via courier to the home campus library. Items then sent to US extended campus patrons. International users may order PDF scans of book chapters using the Interlibrary Loan/Document Delivery service.

**Mendeley** - download citations, organize your research, create in-text citations and reference lists in multiple styles (e.g. APA, MLA). For help, check out the Mendeley Research Guide: [http://libguides.webster.edu/mendeley](http://libguides.webster.edu/mendeley)

**Request Articles & Articles** - request books or articles from the library’s collection or from other libraries.

- Path: Home → Services → Request Articles & Books OR [http://library.webster.edu/services/access/quickrequest.html](http://library.webster.edu/services/access/quickrequest.html)

**Research Fellows Program** – Fee-based service allows Webster University alumni to access library resources.

- [http://library.webster.edu/services/resfellow.html](http://library.webster.edu/services/resfellow.html)

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The most recent update of this document is available on the research guide, [Business & Management @ Webster University Library](http://libguides.webster.edu/businessmanagement) under the section “Printable lists of databases and online services”. Here you may also find a two-page flyer of the most often used databases.